



Personal Information

Name and Surname: Verdalle Lukrezia Human

ID Number: 6611200211082

Citizen/ Nationality: South Africa

Cell number: + (27)0710885591

Address: 31 Long Street, Darling, Cape Town, South Africa, 7345

Gender: Female

Age: 56

Marital Status: single

Email: vee661120@gmail.com

Availability: waiting on criminal clearance sent to be notarised and apostilled

Vaccination: fully vaccinated and booster shot as well

Native English speaker – 12 years of schooling in English ended 1984 grade 12

Expectation minimum starting salary 2.3mil KRW-

Teaching experience – 5 years adult training and 20 years management experience

Objective Overview:

A TEFL certified and university graduate seeking a teaching position in South Korea. Extensive teaching and training of children and adults. Skills and experience in teaching foreign language (Afrikaans) and English

Education and Certificates

BA in Business Management

Napier University Edinburgh United Kingdom – Graduation 05 October 2020

Certificate in TEACHING ENGLISH(TEFL)

i-to-i TEFL - 120 hours online and 20 hours in class –total of 140 hours
January 2018 to March 2018

Teaching Business English and teaching young learners

Various other certifications,- NQF4 Call Centre operations management,

NQF4 Generic Management, Train the trainer

Teaching Experience

Teaching experience of 7.5 years is made up of training young adults to very senior adults in the corporate environment. Assisting in Art School teaching and assisting student between ages of 6 to 65

Training Experience

CALL CENTER OPERATIONS MANAGER - Assurity Insurance Brokers and then BMI investments – Lead Gen

August 2020 to date

I am responsible for the training and development of new agents entering the company. Compiling the training program and training material using multimedia equipment and educational programs and materials. We also have a learner ship and internship programmes, we have an intake of 60 students every 3 months.

Mentoring and coaching Experience:

TENACITY FINANCIAL SERVICES - Team Manager New Business

May 2011 to July 2020 9 years

For the last 5 years at the company I was responsible for the training and Development of new agents entering the company. I compiled the New Business training program and training material, the training material consisted of new business, in house systems processes and procedures. On successful completion of training I ensured that the integration of the agents into an incubator environment preparing them for their teams ensuring that they were aware of their duties as well as the expectations of the company, clients and team mates.

SKILLS

Working knowledge of Afrikaans,

Proficient with Microsoft office programs, Adobe and other online media tool

Additional experience and activities

Tutor/mentor disadvantages youth	2019 ongoing
Outdoor church camp counselling	2017 ongoing
Volunteer upliftment program assistance in underprivileged areas every weekend with youth church	2016 ongoing
Assist with art classes to students aged 6 to 65	2016 ongoing

Hobbies and activities

In my spare time I love to explore my surroundings. Especially nature and all its beauty.

Riding my bicycle in and around our town.

I love travelling if and when I have saved enough money.

I have been to South Korea twice, I have been to Hong Kong and China. I love Asian culture, food and the language.

I fell in love with South Korea on my first visit in 2018. It is a beautiful country, with so much culture, fantastic food and rich in history. If not for covid I would have gone again in 2020 and 2021, because each time I go, I learn and see more of what the beautiful country of South Korea has to offer.

I love learning new skills e.g. pottery, sketching and gardening. I love going to the library and reading. Most of all I love being outside and meeting and making new friends. I love having friends that I can exchange languages with, My interest is in learning languages, I am learning Hangul to an extent that I can help myself in the language, I am learning Mandarin and a African language Xhosa .

MY TEACHING PHILOSOPHY

When it comes to teaching, is to never give up on your students. Everyone has their talents and strengths. Too often I see teachers give up on a student because they didn't perform to the expectations, but perseverance is key and I've seen transformation when a teacher is willing to spend time committing to a student and guiding them through a difficult learning curve.

I also believe that healthy study habits start at a very young age, and continue to develop as the student grows. I will teach my students How to study, How to maintain focus and How to ask the right questions. With those skills at their fingertips they will be able to achieve so much more.